

# Imagine Acoustics Limited Warranty



IMAGINE ACOUSTICS warrants to the original end purchaser that the construction and finish of the Products are free from manufacturing and workmanship defects for a period of 1 year from the purchase date. This warranty applies to normal use and conditions subject to warranty terms. This warranty does not apply to components not manufactured by IMAGINE ACOUSTICS which are subject to the specific warranties of those manufacturers, if any.

## Warranty Exclusions and Limitations

This Warranty does not cover damage, defects, performance deficiencies, or changes to the Products or other issues or claims directly or indirectly based on or resulting from, in whole or in part, any one or more of the following:

- exposure to excessive variations or extremes in heat, humidity, moisture or dryness, including water saturation or exposure to the elements, chemicals, smoke, or similar abnormal conditions;
- accident, abuse, misuse, neglect, fire or flood, vandalism, normal wear and tear;
- alterations of the Product by persons other than us;
- non-intended use or combining of the products with incompatible materials;
- improper handling, storage, installation, or application;
- colour, shade, or other variations in colour, grain, or markings ordinary to natural products, due to normal manufacturing variations, or the develop over time because of natural processes such as exposure to sunlight;
- damage caused during shipping is not covered under this Warranty; and
- claims, issues, or failures to the extent resulting from fasteners, hardware, and other accessories manufactured by third parties and provided or specified for use by IMAGINE ACOUSTICS, which are subject to the third party manufacturer's product warranty, if any.

The Warranty does not cover (i) costs or damages associated with the removal or reinstallation of Product, (ii) costs of removing any fixtures or items of furniture, or (iii) costs of packaging the Product for return or, in the event of Warranty claims denied, the costs of returning the Product. IMAGINE ACOUSTICS does not warrant that the replacement Product will match the exact colour of the originally supplied Product.

This warranty applies to products sold in Canada only, and is made only to the original purchasers acquiring our Products through authorized dealers, directly from IMAGINE ACOUSTICS, or from others specifically authorized to sell our Products.